

Customer Order Form and Contract

Customer Name & Address	Invoice address, if different:

Contact number:	
Email:	

Description of Service	Monthly Fee	Contract Term
FTTH- Fibre to the Home Download speed: Up to 150Mb Upload Speed: Up to 30Mb FREE INSTALLATION FREE WIRELESS ROUTER	€35 p/m for first 3 months €65 p/m after	18 Months

Additional Services, please tick if required:

1 Day SLA-Priority Support	€10p/m
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* If you wish to avail of a phone service please contact our sales team for more details

Please indicate if your premises has the following:

Alarm	
Fax	
Phone Number that you wish to keep	
If yes please list number:	

Fastcom Contact Details

Main Tel: 1890 71 71 71/ 071-9174092
 Support Tel: 1890 71 71 71 (Option 3)
 Email: sales@fastcom.ie
 Website: www.fastcom.ie

I am authorized to sign this document	
Name:	
Signed:	
Date:	

AUTHORISATION TO INSTALL

I authorise Fastcom to activate the above choices on my behalf. By signing this order you are agreeing with the terms and conditions of Fastcom Telecom. Please keep a copy of your order form for your records.

All works carried out will be by a 3rd party supplier (currently KN Networks) on behalf of Fastcom. I acknowledge that non-compliance with 3rd party staff will result in extra fee's being incurred.

By agreeing to this order I acknowledge that the installation will be at the demarcated eircom point in the building. To move from this point will incur additional costs.

This declaration is designed to ensure that Fastcom is protected from claims in the event that we install equipment at properties which our customer (i) does not own, and (ii) does not have written approval from the landlord for installation, but warrants that verbal approval has been received.

DECLARATION

Please tick whichever of the following statements applies:

- I own the property at which the Fastcom service is being applied for.
- I am a tenant. I hereby warrant that my landlord has approved the installation of Fastcom broadband equipment at my rented property and I indemnify Fastcom Ltd against any claims arising from this installation, should my landlord object. In such an event, I undertake to reimburse all reasonable costs for the removal and restitution of the property to its previous condition.

Service is subject to availability and all contracts are made in agreement with Fastcom Telecom Terms and Conditions. All packages are subject to an 18 month contract period. Free installation applies to standard installations only. Any nonstandard installations will incur additional charges.

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Website: www.fastcom.ie

Notes:

- 18 month contract applies
- Please **do not** cancel phone line until notified by Fastcom to do so
- Please allow a period of 2 weeks from date of placing order
- A double power source needs to be available at eircom point in building
- Router postage will incur a charge of €7.00, alternatively can be collected from our office on 61 John Street, Co Sligo



Office Use:

ARD

Bitstream Unique ID

Date of Install

Router Date

Fastcom Contact Details

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Website: www.fastcom.ie