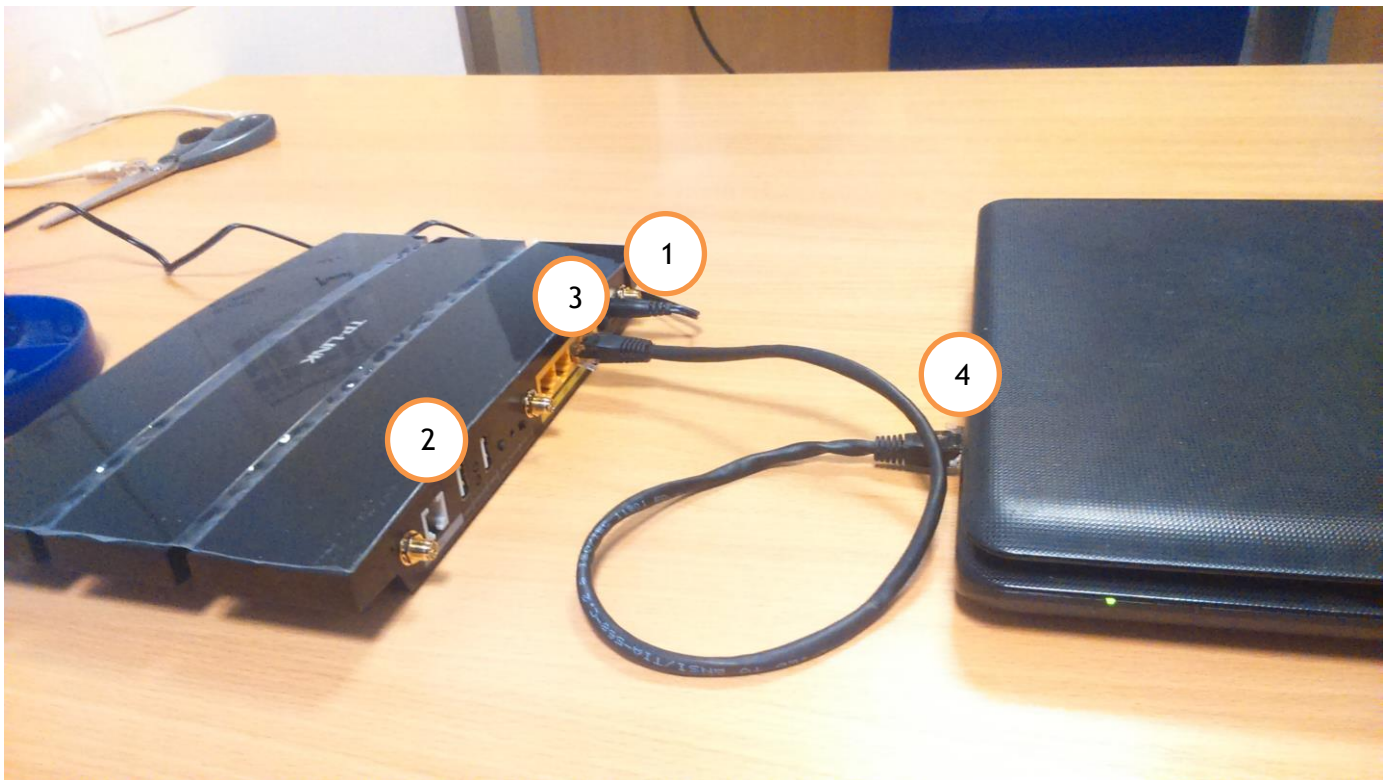




## How to directly connect



### Directly connect

1. Power cable.
2. This cable comes from the Fibre connection. This must remain plugged in at all times.
3. Ethernet / LAN cable connects to your laptop/computer.
4. Port on the laptop cable will connect into.



## Speed Test

1. Browse to [www.speedtest.net](http://www.speedtest.net)
2. To run a speed test choose Fastcoms speed test server to get the most accurate reading.
3. To start the test hover the mouse over Sligo and click on “Sligo hosted by Fastcom”. The speed test will now automatically start.
4. If you are unhappy with the results complete the following:
  - a. Click “Share the result”
  - b. Click “Copy”
  - c. Open your emails, paste the URL into the body of the email and sent to [support@fastcom.ie](mailto:support@fastcom.ie)
  - d. Please send five speed test results.